

5 WAYS ONLINE TRAINING CAN IMPROVE YOUR COMPANY

1. INCREASES INFORMATION RETENTION

The Research Institute of America found that online learning increases the retention rate of information by up to 60%



2. INCREASES REVENUE

42% of companies surveyed said that elearning contributed directly to revenue



3. SAVES TIME

Training online compared to training in a classroom-type setting takes 40-60% less time for employees



4. SAVES MONEY

IBM saved nearly \$200 million after they started using online training in their company



5. SAVES THE ENVIRONMENT

Britain's Open University conducted a study that showed online learning consumes 90% less energy than learning through traditional courses

LMS SCORM COURSE CATALOG

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For information about a program and for a video preview, go to [Excav Visual Online Training](#) and select the
Copy the name of the program you are interested in from this document and paste it
into the window. Click the button and the title will appear.

All course listings by [TITLE](#) link.

10 LMS Course Categories (The catalog is updated monthly and the program list is subject to change.)

- [Compliance](#) ● [Conflict](#) ● [Human Resources](#) ● [Management](#) ● [Occupational Skills](#) ● [Organizational Values](#)
- [Safety](#) ● [Teamwork](#) ● [Other](#) ● [New Titles](#)

Categories	Title
1. Compliance	
Compliance:	Strategic Planning and the Government Performance and Results Act (GPRA)
EEOC (HR compliance)	A Manager's Guide to Surviving the Slings & Arrows (Legal & Behavioral Challenges of Management)
	FMLA in a Nutshell
OSHA Construction	OSHA Construction: Introduction to OSHA
OSHA General	Introduction to OSHA
	OSHA Recordkeeping for Employees
	OSHA General Industry: Introduction to OSHA
	OSHA General Industry: Safety and Health Programs
Compliance: DOL Compliance: OSHA General Management: Safety	OSHA Recordkeeping for Managers and Supervisors
Compliance: DOL Human Resources: Employee Orientation Management: Safety	Worker's Compensation Management
Compliance: DOT Compliance: EPA Compliance: OSHA Construction Safety: Hazardous Chemicals, Gases, HazMat, SDS	Hazardous Materials Labels
Compliance: DOT Safety: Hazard Communication Safety: Hazardous Chemicals, Gases, HazMat, SDS Safety: Hazardous Waste and Hazwoper	DOT HazMat: General Awareness/Familiarization
Compliance: DOT Safety: Hazard Communication Safety: Hazardous Chemicals, Gases, HazMat, SDS Security: Emergency Preparedness	DOT HazMat: Security Awareness
Compliance: DOT Safety: Hazardous Chemicals, Gases, HazMat, SDS	DOT: HAZMAT: Preparing Shipping Papers
Compliance: DOT Safety: Hazardous Chemicals, Gases, HazMat, SDS Safety: Hazardous Waste and Hazwoper	DOT: HAZMAT: Safety Training
Compliance: DOT Safety: Hazardous Chemicals, Gases, HazMat, SDS Security: Facilities Security:	DOT: HAZMAT: Security Awareness

Transportation	
Compliance: DOT Safety: Hazardous Chemicals, Gases, HazMat, SDS Security: Transportation	DOT: HAZMAT: General Awareness
Compliance: DOT Security: Facilities Security: Transportation	DOT: HAZMAT: In-Depth HAZMAT Security Training
Compliance: EEOC (HR compliance)	ADA in a Nutshell
	Managing Discipline: Your Legal Responsibilities
	Managing the Hiring Process: Your Legal Responsibilities
	The Americans with Disabilities Act (ADA) Revisited
	Can I Ask That? Legal Interviewing
	Discipline, Documentation, and Termination
	Managing Termination: Your Legal Responsibilities
Compliance: EEOC (HR compliance) Conflict: Conflict Resolution Conflict: Harassment & Employee Rights	Let's Talk... Harassment - It Happens!
	Let's Talk... Bullying, Abusive Conduct, and Their Consequences
	Let's Talk... Respect - It Matters
Compliance: EEOC (HR compliance) Conflict: Harassment & Employee Rights	Harassment: Workplace Harassment, Discrimination and Respect (Employee Edition)
	Harassment: Workplace Harassment, Discrimination and Respect (Management Edition)
	Harassment: Workplace Harassment in Industrial Facilities
	It's Up to You: Stopping Sexual Harassment for Employees
	It's Up to You: Stopping Sexual Harassment for Managers
	Preventing Harassment: Creating a Positive Workplace in Industrial Settings
	Workplace Harassment in the Office
	Preventing Harassment: Creating a Positive Workplace in Office Settings
	Subtle Sexual Harassment: The Issue is Respect
	Sexual Harassment
	Subtle Sexual Harassment: Management's New Responsibilities
	Sexual Harassment, California Edition
Compliance: EEOC (HR compliance) Management: Leadership Skills	Leadership Capsules: In Compliance
Compliance: EEOC (HR compliance) Organizational Values: Diversity	Village of 100, 4th Edition
	Diversity: Face to Face
	Consciously Overcoming Unconscious Bias
	Diversity, Respect, and Legal Compliance
Compliance: EPA	Stormwater: MS4s Stormwater Pollution Prevention: Municipal Facility Maintenance

	Stormwater: MS4s Stormwater Pollution Prevention: Complete Program
	Stormwater: MS4s Stormwater Pollution Prevention: Parking Lots, Streets & Storm Drain System Cleaning
	Stormwater: MS4s Stormwater Pollution Prevention: Landscaping & Grounds Maintenance
	Stormwater: MS4s Stormwater Pollution Prevention: Working Over or Near Surface Waters
	Stormwater: MS4s Stormwater Pollution Prevention: Basic Program
	Environmental Responsibility and Management Systems
Compliance: EPA Compliance: OSHA General Safety: Hazardous Waste and Hazwoper	Deadly Contract: Explosion During Disposal of Fireworks
Compliance: EPA Safety: Hazardous Chemicals, Gases, HazMat, SDS	SPCC By The Numbers for General Industry - Concise Version
	SPCC By The Numbers for General Industry
	Stormwater Pollution Prevention: A Drop in the Bucket
	Storm Warnings: Storm Water Pollution Prevention
	Ground Control: Storm Water Pollution Prevention for Construction Sites
	SPCC By The Numbers for Municipalities
	Spill Prevention, Control and Countermeasure (SPCC): Oil and Water Do Not Mix - California
	Spill Prevention, Control and Countermeasure (SPCC): Oil & Water Do Not Mix
	Spill Prevention, Control, and Countermeasure (SPCC)
	Spill Prevention, Control and Countermeasure (SPCC) for Electric Utilities
Compliance: EPA Safety: Hazardous Waste and Hazwoper	Hazardous Waste TODAY for Large Quantity Generators (LQG)
	Hazardous Waste TODAY for Small Quantity Generators (SQG)
	Hazardous Waste TODAY for Very Small Quantity Generators (VSQG)
	Hazardous Waste Generators: Small Quantity Generators (SQG)
	Hazardous Waste Generators: Small Quantity Generators (SQG) - California
	Hazardous Waste Generators: Large Quantity Generators (LQG)
	Hazardous Waste Generators: Large Quantity Generators (LQG) - California
	Universal Waste - Bulbs, Batteries, Bugs and Barometers
Compliance: HHS & HIPAA	HIPAA Rules and Compliance
Compliance: HHS & HIPAA Compliance: OSHA General	Access to Medical Records
Compliance: HHS & HIPAA Organizational Values: Employee Health and Wellness Safety: Health and Wellness	Pandemic Preparedness

Compliance: HHS & HIPAA Security: Cyber Security	HIPAA: Mobile Device Privacy and Security
Compliance: OSHA Construction Compliance: OSHA General	Fire: Fire Extinguisher Training for Employees
Compliance: OSHA Construction Compliance: OSHA General Compliance: OSHA Maritime Safety: Eyes, Hands, Head, Hearing, Respiratory (PPE)	Hearing Protection : Step Back for Safety
	Hand Safety: Stepback for Safety Series
	Personal Protective Equipment: Stepback for Safety
Compliance: OSHA Construction Compliance: OSHA General Compliance: OSHA Maritime Safety: Fire Protection and Extinguishers	Fire Safety: Step Back for Safety
Compliance: OSHA Construction Compliance: OSHA General Occupational Skills: Construction Safety: Hazard Communication Safety: Hazardous Chemicals, Gases, HazMat, SDS	Hazard Communication: GHS Container Labeling in Construction
	Hazard Communication: Introduction to GHS (The Globally Harmonized System) in Construction
Compliance: OSHA Construction Compliance: OSHA General Safety: Electrical Safety	Electricity: Electrical Safety for Non-Electricians
	Electricity: Electrical Safety
	Electrical Safety: What Everyone Should Know
	Electricity: Electrical Safety: Step Back for Safety
	Electrical Safety for Everyone
	Electrical Safety for Everyone - Concise Version
	Electrical Safety: Electrical Arc Flash Safety
Compliance: OSHA Construction Compliance: OSHA General Safety: Emergency Preparedness and Response	Emergency Preparedness
Compliance: OSHA Construction Compliance: OSHA General Safety: Eyes, Hands, Head, Hearing, Respiratory (PPE)	Personal Protective Equipment: PPE: From Head to Toe
	Hand, Wrist and Finger Safety
	Respiratory Protection Employee Training
	Eye Protection
	Hearing: Are You Listening, Jim?
Compliance: OSHA Construction Compliance: OSHA General Safety: Fire Protection and Extinguishers	Fire Extinguishers: Ready to Respond
Compliance: OSHA Construction Compliance: OSHA General Safety: Hazard Communication Safety: Hazardous Chemicals, Gases, HazMat, SDS	Hazard Communication and The Global Harmonizing System
	Hazard Communication: Introduction to GHS (The Globally Harmonized System)
	Hazard Communication: The GHS and You - Concise Version
	Hazard Communication: GHS Container Labeling

	Hazard Communication: GHS Safety Data Sheets
	Hazard Communication in Construction Environments
	Hazard Communication: GHS Safety Data Sheets
	Hazard Communication: GHS Chemical Labeling
Compliance: OSHA Construction Compliance: OSHA General Safety: Hazard Communication Safety: Hazardous Chemicals, Gases, HazMat, SDS Safety: Lab Safety	Laboratory Safety: GHS Safety Data Sheets in Laboratories
Compliance: OSHA Construction Compliance: OSHA General Safety: Ladder Safety	Ladder Safety in Construction Environments
	Ladders: A Practical Approach to Ladder Safety
	Ladders: Using Ladders Safely
	Ladder Safety
Compliance: OSHA Construction Occupational Skills: Construction Safety: Cranes and Hoists	OSHA Construction: Crane Safety
Compliance: OSHA Construction Occupational Skills: Construction Safety: Electrical Safety	Electrocution Hazards in Construction Environments Part II: Employer Requirements
	Electrocution Hazards in Construction Environments Part I: Types of Hazards and How You Can Protect Yourself
	OSHA Construction: Electrical Safety
Compliance: OSHA Construction Occupational Skills: Construction Safety: Trench, Excavation and Shoring	OSHA Construction: Excavation Safety
Compliance: OSHA Construction Safety: Confined Spaces	Confined Space Entry
Compliance: OSHA Construction Safety: Cranes and Hoists	Overhead: Crane Safety in Construction Environments
	Crane Signal Person Basic Training
	Overhead: Rigging Safety in Construction Environments
	Overhead: High-Impact Crane Safety
	Overhead: Overhead Crane Safety
Compliance: OSHA Construction Safety: Eyes, Hands, Head, Hearing, Respiratory (PPE)	Hand, Wrist and Finger Safety in Construction Environments
	OSHA Construction: Personal Protective Equipment
Compliance: OSHA Construction Safety: Fall Protection	Fall Protection in Construction Environments
	Slips, Trips, and Falls in Construction Environments
	Construction Fall Protection: We All Win
	OSHA Construction: Fall Protection
	Surviving The Fall: The Proper Use Of Your Personal Fall Arrest System
	Surviving The Fall: The Proper Use Of Your Personal Fall Arrest System - Concise Version
Compliance: OSHA Construction Safety: Heavy Equipment and Utility Vehicles Safety: Machine Guarding, Lock Out & Tag Out Safety: Trench, Excavation and Shoring	Caught-In/Between Hazards in Construction Environments

	Struck-By Hazards in Construction Environments
Compliance: OSHA Construction Safety: Ladder Safety	OSHA Construction: Stair and Ladder Safety
Compliance: OSHA Construction Safety: Material Handling	OSHA Construction: Safe Materials Handling
Compliance: OSHA Construction Safety: Power Tools	Hand and Power Tool Safety in Construction Environments
	OSHA Construction: Hand and Power Tool Safety
	Hand and Power Tool Safety
Compliance: OSHA Construction Safety: Scaffolding and Lifts	Scaffolds: Suspended Scaffolding Safety
	OSHA Construction: Scaffolding Safety
	Scaffolds: Suspended Scaffolding Safety in Construction Environments
	Scaffolds: Supported Scaffolding Safety
	Scaffolds: Suspended Scaffolding Safety in Construction Refresher
	Scaffolds: Supported Scaffolding Safety in Construction Refresher
	Scaffolds: Supported Scaffolding Safety in Construction Environments
	Scaffolds: Inspection Basics for Supported Scaffolds
	Aerial Work Platforms: Safe Operation of Scissor and Boom Lifts
Compliance: OSHA General	First Aid: Workplace First Aid
	OSHA General Industry: Walking and Working Surfaces
	Slips, Trips and Falls
Compliance: OSHA General Compliance: OSHA Maritime Safety: Emergency Preparedness and Response	First Aid: Step Back for Safety
Compliance: OSHA General Human Resources: Employee Orientation Safety: Safety Culture	Orientation: New Employee Safety Orientation and Training
Compliance: OSHA General Occupational Skills: Emergency Response Safety: Bloodborne Pathogens	Bloodborne Pathogens in First Response Environments
Compliance: OSHA General Occupational Skills: Emergency Response Safety: Emergency Preparedness and Response	Emergency Preparedness and Response - Concise Version
Compliance: OSHA General Safety: Bloodborne Pathogens	Bloodborne Pathogens: Always Protect Yourself
	Bloodborne Pathogens in Healthcare Facilities
	Bloodborne Pathogens Training for Employees
	Bloodborne Pathogens: WSI (Workplace Safety Investigation)- Bloodborne Pathogens
	Bloodborne Pathogens in Commercial and Industrial Facilities
	OSHA General Industry: Bloodborne Pathogens
Compliance: OSHA General Safety: Confined Spaces	Confined Space Entry: Permit Required Confined Space
Compliance: OSHA General Safety: Electrical Safety	Electrical Safety: 2018 NFPA 70E Arc Flash Training
	Electrical Safety: 2018 NFPA 70E Arc Flash Training - Concise Version

	OSHA General Industry: Electrical Safety
Compliance: OSHA General Safety: Emergency Preparedness and Response	First Aid in Construction Environments
Compliance: OSHA General Safety: Emergency Preparedness and Response Safety: Fire Protection and Extinguishers	OSHA General Industry: Exit Routes, Emergency Action Plans, Fire Prevention Plans, and Fire Protection
Compliance: OSHA General Safety: Eyes, Hands, Head, Hearing, Respiratory (PPE)	Personal Protective Equipment: To The Point
	Preventing Hearing Loss: To The Point
	OSHA General Industry: Personal Protective Equipment
Compliance: OSHA General Safety: Fall Protection	Fall Factors: Understanding and Preventing Slips, Trips and Falls
	Slips, Trips, and Falls: Healthcare
	Slips Trips and Falls: Hotels
	Preventing Slips, Trips and Falls
	Slips Trips and Falls: Restaurants
	Slips Trips and Falls: Retail
Compliance: OSHA General Safety: Fall Protection Safety: Housekeeping at Work	Preventing Slips, Trips, and Falls: To The Point
Compliance: OSHA General Safety: Fire Protection and Extinguishers	Proper Use of Fire Extinguishers: To The Point
	Fire Safety and Response: To The Point
Compliance: OSHA General Safety: Fire Protection and Extinguishers Safety: Hazardous Chemicals, Gases, HazMat, SDS	OSHA General Industry: Flammable and Combustible Liquids
Compliance: OSHA General Safety: Hazard Communication	Hazard Communication Program: To The Point
	OSHA General Industry: Hazard Communications
Compliance: OSHA General Safety: Hazard Communication Safety: Hazardous Chemicals, Gases, HazMat, SDS	Hazard Communication in Auto Service Facilities
	Hazard Communication in Healthcare Facilities
	Hazard Communication in Cleaning and Maintenance Operations
	Hazard Communication in the Hospitality Industry
	Hazard Communication in Industrial Facilities
Compliance: OSHA General Safety: Hazardous Chemicals, Gases, HazMat, SDS	Behind the Curve
	Asbestos Awareness
Compliance: OSHA General Safety: Housekeeping at Work	Combustible Dust
Compliance: OSHA General Safety: Machine Guarding, Lock Out & Tag Out	Machines, Operators and Guards: Real Accidents, Real Stories
	OSHA General Industry: Machine Guarding
	Machine Safeguarding
	Lockout/Tagout: Authorized Employees

	Lockout/Tagout: To The Point
	Lockout / Tagout Training for Employees
	Lockout/Tagout: Affected Employees
	Lock and Tag: Lockout/Tagout Refresher
	Lockout Tagout: It Would Have Saved His Life
Compliance: OSHA General Safety: Material Handling	Forklift: Forklift Safety: Step Back for Safety
	Forklift Safety: Stability Triangle
	Forklift Safety: Real Accidents, Real Stories
	Forklifts: High-Impact Forklift Safety (Non-Graphic Version)
	Forklifts: High-Impact Forklift Safety (Graphic)
	Forklift Operator Safety: Handle with Care
	Forklift: Operating Forklifts Safely
	Safe Forklift Operation: To The Point
	Powered Pallet Jack Safety
	Reach Truck Safety
	Order Picker Safety
Compliance: OSHA Maritime Management: Safety	Job Safety Analysis: Step Back for Safety
Compliance: OSHA Maritime Occupational Skills: Emergency Response Safety: Fire Protection and Extinguishers	Maritime: Marine Fire Prevention, Training, and Response
Compliance: OSHA Maritime Safety: Back Injuries	Backs: Back and Neck Injury Prevention
Compliance: OSHA Maritime Safety: Ergonomics Safety: Health and Wellness	Ergonomics: Working Smart: Reducing Risks of Sprains & Strains
Compliance: OSHA Maritime Safety: Fall Protection	Slips, Trips and Falls: Step Back for Safety
Compliance: OSHA Maritime Safety: Hazardous Chemicals, Gases, HazMat, SDS	Benzene Awareness
2. Conflict	<i>back to Menu</i>
Conflict: Conflict Resolution	Conflict Resolution in Industrial Facilities
	Managing Workplace Conflicts, Healthcare Version
	Resolving Conflict: Just Stay C.A.L.M
	4 Ways to Stop Workplace Bullying
	Conflict Resolution in the Office
Conflict: Conflict Resolution Conflict: Harassment & Employee Rights Organizational Values: Diversity Teamwork: Interpersonal Skills	As Simple As Respect
Conflict: Conflict Resolution Conflict: Stress Management	Don't Panic! A Recipe For Success in Times of Stress

Conflict: Conflict Resolution Teamwork: Communication Skills Teamwork: Interpersonal Skills	Turn Conflict into Collaboration
Conflict: Conflict Resolution Teamwork: Decision Making Teamwork: Interpersonal Skills Teamwork: Leadership	Twelve Angry Men: Teams That Don't Quit
Conflict: Conflict Resolution Teamwork: Interpersonal Skills	Curing Negativity: Creating Positive Attitudes, Manufacturing Version
	Curing Negativity: Creating Positive Attitudes
	Curing Negativity: Creating Positive Attitudes, Government Version
Conflict: Harassment & Employee Rights	Creating a Respectful and Positive Workplace
	Preventing Sexual Harassment for Employees
	Handling A Sexual Harassment Investigation
	Preventing Sexual Harassment for Managers and Supervisors
	Harassment Prevention Essentials for Managers
	You Can STOP Harassment: Taking Responsibility, Program 1
	PATTERNS: Preventing Sexual Harassment, Program 1
	PATTERNS: Rights & Responsibilities, Program 3
	PATTERNS: Responding to Sexual Harassment, Program 2
	Harassment Hurts: It's Personal
	Harassment Prevention Essentials
Conflict: Harassment & Employee Rights Conflict: Violence in the Workplace	Bullying and Other Disruptive Behavior for Employees
	Bullying and Other Disruptive Behavior for Managers and Supervisors
	The Respectful Workplace: Redefining Workplace Violence, Opening the Right Doors
	The Respectful Workplace: Redefining Workplace Violence, Managing Harmony
Conflict: Harassment & Employee Rights Conflict: Violence in the Workplace Occupational Skills: Customer Service	The Respectful Workplace: Redefining Workplace Violence, Diffusing Hostility through Customer Service
Conflict: Harassment & Employee Rights Management: Leadership Skills	You Can STOP Harassment: The Responsible Leader, Program 2
Conflict: Harassment & Employee Rights Organizational Values: Diversity Teamwork: Interpersonal Skills	Anyone Can Be An Ally: Speaking up for an LGBT Inclusive Workplace
Conflict: Stress Management	Stressful Workplace Relationships
	Coping With Stress
	Stress: Emotional Eating
	Managing Stress
	Recognizing Stress
	Mastering Stress
Conflict: Stress Management Safety: Health and Wellness	Stress: Workplace Stress

	Stress: Managing Stress on the Job
Conflict: Violence in the Workplace	Violence: Workplace Violence
	Workplace Violence in Healthcare Facilities
	Active Shooter: How To Survive
	Violence: Workplace Violence: The Myths and The Mysteries
	Violence Prevention: Recognizing the Threat
	Workplace Violence: Managing Anger to Prevent Violence
Conflict: Violence in the Workplace Safety: Emergency Preparedness and Response Security: Emergency Preparedness	Active Shooter: Surviving an Attack
Conflict: Violence in the Workplace Safety: Emergency Preparedness and Response Security: Facilities	Active Shooter and Workplace Violence
	Responding to Violent Behavior or An Active Shooter: To The Point
3. Human Resources <i>back to Menu</i>	
Human Resources: Employee Orientation	Employee Safety Orientation: Starting Out Right
	Orientation: Successful Workplace Behaviors
Human Resources: Employee Orientation Occupational Skills: Computer Skills Security: Cyber Security	Data Security Compliance: Avoiding Inadvertent Disclosure
	Data Security Compliance: Data Breaches and ID Theft
	Data Security Compliance: Device Security Basics
	Data Security Compliance: Physical and Technical Safeguards
Human Resources: Employee Orientation Safety: Hazardous Waste and Hazwoper	HAZWOPER: Safety Orientation
Human Resources: Employee Orientation Safety: Safety Culture	Safety Orientation in Construction Environments
	New Hire Safety Essentials
	Making Safety Work: An Overview Of Workplace Safety and Employee Responsibilities
	New Hire Safety Essentials - Concise Version
	Safety Awareness for New Employees
	Orientation: Safety Orientation
Human Resources: Employee Orientation Security: Cyber Security Security: Facilities	Protect Sensitive Information: Start with Security
Human Resources: Employee Retention Management: Leadership Skills Management: Mentoring and Coaching	Supervisor Skills: Respect, Integrity and Inclusion
	Supervisor Skills: Respect, Motivate and Retain Employees

4. Management	back to Menu
Management: Change	The New Workplace: Making the Change
	The New Workplace: Leading the Change
Management: Change Management: Leadership Skills	Creating a Mindset for Change (Leaders) Part 2: Managing Moments
	Creating a Mindset for Change (Leaders) Part 3: Embracing Change
	Creating a Mindset for Change (Leaders) Part 4: Making it Happen
	Creating a Mindset for Change (Leaders) Part 5: Influencing Others
	Creating a Mindset for Change (Leaders) Part 6: Building Awareness
	Creating a Mindset for Change (Leaders) Part 1: Changing Your Mindset
Management: Change Organizational Values: Creativity & Innovation Teamwork: Communication Skills Teamwork: Decision Making Teamwork: Interpersonal Skills Teamwork: Organization Change	Driving Agility: The Only Path to a Positive Future
Management: Change Teamwork: Communication Skills Teamwork: Organization Change	Close the Communication Loop
	3 Steps to Managing Change Healthcare Version
	3 Steps to Managing Change
	Strategies for Embracing Change
Management: Decision Making	Hire for Attitude
Management: Decision Making Management: Delegation Skills	Leadership: 5 Steps to Delegation
Management: Decision Making Management: Safety Safety: Hazardous Chemicals, Gases, HazMat, SDS	Fatal Exposure: Tragedy at DuPont
Management: Decision Making Teamwork: Communication Skills	Conduct Behavioral Interviews
Management: Decision Making Teamwork: Decision Making	Groupthink Examples from History
	The Cuban Missile Crisis: A Case Study In Decision Making and Its Consequences
	Group Decision Making: How Bad Decisions Are Made
Management: Delegation Skills Management: Leadership Skills	Giving Leadership Away
Management: Feedback and Recognition Management: Leadership Skills	Leadership Feedback: What employees want to tell you...but don't!
	Leadership Capsules: Providing Performance Feedback
Management: Feedback and Recognition Teamwork: Communication Skills	Deliver Meaningful Feedback
Management: Leadership Skills	Leadership Lessons from West Point
	Supervision: Would I Work For Me?
	Leading More with Less
	Leader Madness
	Managing Expectations and Self-Fulfilling Prophecies

	Managing Me
	Supervision: Tips for the First Time Supervisor
	Leadership Capsules: Beginning Employment Relationships
	Leadership Capsules: Ending Employment Relationships
	Leadership: Would I Inspire Me?
	Leadership: Would I Follow Me?
	Leadership: What's Trust Got To Do With It?
Management: Leadership Skills Management: Mentoring and Coaching	To Lead or Not to Lead: A Managers Guide to Communication and Leadership Skills
	Leadership Capsules: The Leader as Mentor
	Leadership Capsules: The Leader as Coach
Management: Leadership Skills Management: Project Management	Virtual Meetings: The Invisible Meeting
Management: Leadership Skills Management: Project Management Teamwork: Communication Skills	Deliver Your Project
	Master Project Management
Management: Leadership Skills Occupational Skills: Customer Service	Customer Service: So Help Me, Supervisor Edition
	Customer Service: Avoid Costly Mistakes (Supervisor Tips)
Management: Leadership Skills Occupational Skills: Sales Organizational Values: Company Vision	Scaling A Business: Sales and Marketing Strategies
Management: Leadership Skills Occupational Skills: Sales Teamwork: Communication Skills	Ready Your Sales Team
Management: Leadership Skills Organizational Values: Company Vision	Scaling A Business: Creating and Scaling Culture
	Scaling A Business: Successful Leadership Techniques
	Scaling A Business: Building Leadership
	Scaling A Business: Planning for Aggressive Growth
Management: Leadership Skills Organizational Values: Ethics	10 Behaviors of An Ethical Leader
Management: Leadership Skills Teamwork: Communication Skills	Form Your Virtual Team
	Make Meetings Work
	Lead Your Virtual Team
Management: Leadership Skills Teamwork: Communication Skills Teamwork: Interpersonal Skills	Be Approachable
	Inspire Extraordinary Performance
Management: Leadership Skills Teamwork: Leadership	Leading With Persuasion
	Leadership Capsules: Leadership Is...
	Getting the Most Out of Your Team
	Leadership: 5 Steps to Engage Your Team

Management: Mentoring and Coaching	Insights to Better Mentoring
	How to Discipline in a Positive Way
Management: Mentoring and Coaching Organizational Values: Creativity & Innovation	How to Retain and Motivate Great Workers
Management: Mentoring and Coaching Organizational Values: Diversity	AWESOME: A New Generation at Work, Engaging Generation Y
Management: Mentoring and Coaching Teamwork: Communication Skills Teamwork: Interpersonal Skills	Coach as a Manager
	Be a Great Mentor
Management: Mentoring and Coaching Teamwork: Leadership	Coaching: 5 Steps to Build a Winning Team, Healthcare Version
	Coaching: 5 Steps to Build a Winning Team
	Team Building: Understanding Team Member Styles, Government Version
	Team Building: Understanding Team Member Styles
	Coaching: 5 Steps to Build a Winning Team, Government Version
	Team Building: Understanding Team Member Styles, Healthcare Version
	Team Building: Understanding Team Member Styles, Manufacturing Version
Management: Project Management Teamwork: Communication Skills Teamwork: Interpersonal Skills	Tackle Time Management Troubles
Management: Project Management Teamwork: Decision Making	Teamwork: Chilean Mine Rescue: The Unstoppable Team
	Process and Quality Basics
Management: Safety	Hazard Recognition
	GMP: Good Manufacturing Practices for Food Production
	Accident Investigation
	GMP: Introduction to Good Manufacturing Practices
	Accident Investigation
Management: Safety Organizational Values: Employee Health and Wellness Safety: Eyes, Hands, Head, Hearing, Respiratory (PPE)	I2P2: Injury and Illness Prevention Programs
Management: Safety Safety: Drugs & Alcohol	Dealing with Drug and Alcohol Abuse for Managers and Supervisors in Construction Environments
	Dealing with Drug and Alcohol Abuse for Managers and Supervisors
Management: Safety Safety: Hazardous Chemicals, Gases, HazMat, SDS	Process Safety Management
Management: Safety Safety: Hazardous Waste and Hazwoper	HAZWOPER: Site Safety and Health Plan
Management: Safety Safety: Safety Culture	Safety Program Management: Modules 1 - 5
	Job Safety Analysis, Safety Awareness, and You - Concise Version
	Job Safety Analysis, Safety Awareness And You

	Safety Audits
Management: Safety Safety: Safety Culture Teamwork: Leadership	Safety Leadership: An Essential Safety Element - Concise Version
	Safety Leadership: An Essential Safety Element
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Occupational Skills: Construction	Stretch and Flex for Construction
	Injury Prevention For Drywall Hangers and Finishers
Occupational Skills: Construction Safety: Trench, Excavation and Shoring	Excavation and Trenching Safety
Occupational Skills: Customer Service	Patient Care: Treat 'Em Like Dogs
	Customer Service Skills for Patient Satisfaction
	Customer Service: Make It Easy!
	Customer Service: So Help Me, Employee Edition
	The 5 Values of GREAT Customer Service
	Customer Service: Understanding the Customer's View
	Customer Service in Government: Think Like the Customer
	Telephone Customer Service: Avoiding Monster Mistakes
	Customer Service: You've Got Customers
	Customer Service: Avoid Costly Mistakes
	Customer Service Gone Viral
	SMILE! Customer Service
Occupational Skills: Customer Service Occupational Skills: Sales	Customer Service and Sales: Working as a Team
Occupational Skills: Customer Service Organizational Values: Creativity & Innovation	Have Fun: Create A Positive Culture at Work
Occupational Skills: Customer Service Teamwork: Interpersonal Skills	Applying Customer Service Skills Internally, Healthcare Version
	Applying Customer Service Skills Internally
	Applying Customer Service Skills Internally, Government Version
Occupational Skills: Electrical Repair & Maintenance Safety: Electrical Safety	Electrical Safety: Arc Flash
	Electrostatic Discharge Control Training Program
Occupational Skills: Emergency Response Safety: Emergency Preparedness and Response	Emergency Preparedness and Response
Occupational Skills: Emergency Response Safety: Emergency Preparedness and Response Safety: Hazardous Waste and Hazwoper	HAZWOPER: Emergency Response Plan
	HAZWOPER: Haz Matters - First Response
Occupational Skills: Emergency Response Safety: Hazardous Chemicals, Gases, HazMat, SDS	Spills & Skills: Non-Emergency Hazmat Spill Response

Occupational Skills: Maritime	Maritime: Man Overboard Prevention for the Inland Waterways
	Maritime: Intro To Vessel & Barge Equipment & Terminology
Occupational Skills: Oil and Gas Safety: Material Handling	Safe Forklift Operations & Practices For Oilfield Industry
Occupational Skills: Sales	Sales Calls: Staying Customer Focused
Occupational Skills: Sales Teamwork: Communication Skills	Deliver Rich and Engaging Presentations
	Craft a Value Proposition
Occupational Skills: Sales Teamwork: Communication Skills Teamwork: Interpersonal Skills	Tell Your Business Story
Occupational Skills: Welding Safety: Hazardous Chemicals, Gases, HazMat, SDS	Working Safely With Compressed Gas Cylinders
	Compressed Gas Cylinders
Occupational Skills: Welding Safety: Hot Work	Creating Safety in Welding Operations
	Welding Safety
6. Organizational Values	<i>back to Menu</i>
Organizational Values: Accountability	The Cycle of Accountability: Owning Your Results
Organizational Values: Accountability Organizational Values: Company Vision Organizational Values: Ethics	Succeeding at Work: The Adventure Begins
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